



Deposit & Withdrawals Policy

1. **Payment modes:** Clients can deposit and withdraw using only the payment modes available in the Deposits and Withdrawal sections of the Client Portal.

In an unforeseen event if there is some issue with a particular payment mode, Fyntura will process the withdrawal when the relevant payment mode shall be available. The client will also be informed about the same.

2. **Exchange Prices:** The deposits made by the client shall be converted automatically into account base currency as per the prevalent exchange rates at the time.

While processing a withdrawal request, Fyntura shall process the full amount of withdrawal from its end as per the base currency of the account and send the equivalent amount in the currency requested by the client.

3. It is the responsibility of the client to enter **correct and accurate input** while depositing or creating a withdrawal request.
4. Fyntura may request for **additional information**, to process the deposits or withdrawals.
5. **Processing time:** The processing of withdrawal requests can take up to 24 hours on business days. However, in case any additional details, clarifications or confirmations are necessary, the 24-hour time may be extended by the time taken to receive such information.
6. **Fees:** Fyntura does not charge any fees for processing deposits and withdrawals from its end. However, there can be some fee from wallet providers' end, network fee etc which clients should be aware of themselves and account for it.
7. Fyntura reserves the undisputed right to deny any deposits or withdrawals to and from client accounts, in case of **abuse of our trading system** by any client.
8. In cases of **abuse of the trading system**, latency arbitrage or any activities contrary to the usual purpose of the service or without good faith, Fyntura has the right to:
 - Immediately and without prior notification close the client's trades
 - Delay the client's withdrawals until the impact is calculated
 - Disable the client's profile
 - And deduct the profit gained as a result of the fraudulent trading.
 - Any other action deemed fit
9. Fyntura reserves the right to alter the Terms & Conditions mentioned in this document without prior notification.